



# OPENTOUCH™ SUITE FOR THE SMB

Address all your communication  
and data needs

Alcatel·Lucent  
Enterprise



# POWERFUL COMMUNICATION SERVER

## OmniPCX Office Rich Communication Edition (RCE)

Flexible communication server for small and medium-sized enterprises



OmniPCX Office  
RCE Compact



OmniPCX Office  
RCE Small



OmniPCX Office  
RCE Medium



OmniPCX Office  
RCE Large

### OmniPCX Office RCE Compact

- Wall-mounted cabinet
- Fanless design
- For 6 to 18 digital/analog users
- For up to 200 IP users

### 19-inch cabinet

Modular design for optimal expandability:

### OmniPCX Office RCE Small

- CPU slot + 2 universal slots

### OmniPCX Office RCE Medium

- CPU slot + 5 universal slots

### OmniPCX Office RCE Large

- CPU slot + 8 slots (4 are universal)

All platforms are equipped with a high-performance PowerCPU and 16 VoIP channels, as well as a 2-GB memory card. Only a hard disk is required for more than 30 hours voicemail capacity and a Call Center statistic module.

### Features directly embedded

- Personal assistant
- 10 minutes customized music on hold and 4 system languages
- Voicemail and user mailbox greeting with 2 ports and 60 minutes of voice mail storage
- 4 VoIP channel licenses
- 200 PIMphony basic user licenses

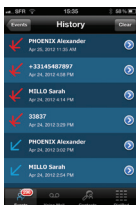
### Additional options

- Automated Attendant (AA), Multiple AA (MLAA)
- SIP and CTI Openness
- SIP trunking

# EFFICIENT COMMUNICATIONS AND MOBILITY

## Feature-rich applications for improved call-handling

Communication solutions to increase productivity and keep you connected to your business anytime, anywhere



My IC Mobile  
for iPhone



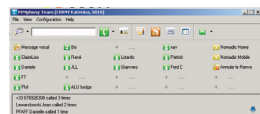
My IC Mobile  
for Android



My IC Web  
for Office



Supervisor Console



PIMphony Team

## Off-Site Mobility

### One-number services

- Make the mobile phone an office extension
- Improve accessibility through a single business number
- Work on any mobile phone

### My IC Mobile for iPhone and for Android

- Dedicated clients for both devices
- Available for download from Apple Store and Google Play Application Store
- Forwarding options, features in conversation, call-by-name, contact list, visual voicemail, call log
- One phone, one number and one voice mail, on-site or off-site
- Get access to the corporate directory, communication log and contact list to set up your calls

## Efficient Welcome

### My IC Web for Office

- A web-based solution for call handling, which can be used with a standard browser
- Any phone can be used as an extension
- Optimal for use off-site or at home

### PIMphony

- Your personal communication manager
- Incoming and outgoing calls can be controlled from a Windows PC client
- Programmable softkeys for instant outgoing calls
- Available in Basic, Pro, Team and Attendant versions and as a standalone IP softphone

### Intelligent call distribution

- Professional greeting and increase in customer satisfaction
- Up to 8 groups and 32 active agents
- PC applications to support call handling: Agent Assistant, Supervisor Console, Statistic Manager

# WIRELINE PHONES

## 8 Series IP Touch and 9 Series Digital phones

Terminals for professional IP or digital telephony



4068



4038/4039



4028/4029



4018/4019



4008

- Adjustable graphical display, IP Touch 4068 with color display
- 1 x 20 character display (IP Touch 4008, IP Touch 4018 and digital phone 4019)
- Alphabetic keyboard, call-by-name
- Direct access to directory, to mailbox
- Hands-free (4019 only open listening), loudspeaker, mute key
- Redial key
- Programmable soft-keys

### Special features of the 8 Series IP Touch:

- Local and external power supply
- Additional Ethernet port with switch to connect a PC behind a phone (except on 4008)
- Quality-of-Service (QoS): Layer 2/Layer 3-QoS
- Ethernet connectivity: Gigabit Ethernet (4028/4038/4068) and Fast Ethernet (4018)
- Wide-band comfort handset (except for 4008 and 4019)

## OmniTouch 8082 My IC Phone

The smartphone for your desk



- 7-inch screen with graphical display
- Capacitive touch-screen
- Individually customizable user interface
- Wide-band audio quality
- Bluetooth handset
- Power over Ethernet
- Lower power consumption

## Conferencing Phone

Plug-and-play audio conferencing



### OmniTouch 4135 IP Conference Phone

- A SIP-based conferencing phone with up to 4 simultaneous connections

# WIRELESS PHONES

## DECT Handsets

For mobile communication within the company



400 DECT/  
300EX DECT



500 DECT



8232 DECT

### 400 DECT / 300EX DECT Handset

- Headset connector
- Color display
- 300EX designed for specific environments

### 500 DECT Handset

- Bluetooth-capable, IP54-compliant
- Alarm/locator function (alarm server required)

### 8232 DECT Handset

- Color display
- Headset connector
- Mini-USB port on the charging cradle

## Voice over WLAN phones

Mobile voice communication over wireless LAN



OmniTouch  
8118



OmniTouch  
8128

### OmniTouch 8118 WLAN Handset

- Black and white display
- Vibrate mode
- Headset connector

### OmniTouch 8128 WLAN Handset

All the 8118 features plus...

- Push-to-talk feature
- Color display
- Hands-free

# TEAMWORK AND COLLABORATION

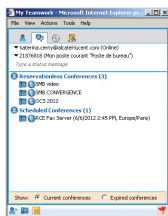
## Teamwork and Collaboration

Help your team work together



### LifeSize Passport Connect, Passport, Express 220, Team 220

- Intuitive user interface with a name-based directory, presence icons, search
- Point-to-point HD video communications
- Share and receive presentations



### OmniTouch My Teamwork Office Edition

- Software- and browser-based solution deployed on-site with no proprietary hardware or client download required
- Conference
- Recording
- Sharing documents, desktop and more

### LifeSize Connection

- Cloud-based services open new opportunities for SMBs without the need for front-end investments



### RCE Fax Server

- For sending, receiving and handling digitalized faxes
- Access via a web portal, the email client or directly from a document with a print-to-fax plug-in
- Back-up and restore function

# NETWORK INFRASTRUCTURE

## LAN infrastructure

Cost savings with a single infrastructure for voice and data services with or without Power Over Ethernet



### **OmniSwitch 6250**

- Fast Ethernet switch
- 24 and 48 ports



### **OmniSwitch 6400**

- Gigabit Ethernet switch
- 24 and 48 ports



### **OmniSwitch 6450**

- Gigabit Ethernet switch
- 10, 24 and 48 ports

## Voice-over-WLAN infrastructure

Cost savings with a single infrastructure for voice and data services



### **OmniAccess 4306/G**

- WLAN switch up to 8 access points



### **OmniAccess 4306G WLAN-Switch**

- WLAN switch up to 16 access points



### **OmniAccess RAP-2WG and RAP-5WN**

- Single radio 802.11b/g
- For the home office and external extensions



### **Wi-Fi® access points:**

- OmniAccess AP92, AP93 (Single radio, dual band), AP105 (dual radio) and IAP 92-93-105
- IEEE 802.3af Power over Ethernet (PoE) sourcing
- IEEE 802.11a/b/g/n

Contact your Alcatel-Lucent  
reseller to find out more about  
OpenTouch™ Suite for SMB.